

SADC-RTGS SYSTEM AND SADC-RTGS OPERATIONS OPERATIONAL HOURS



Document Information

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Magedi-Titus Thokwane		Operational Procedure and Service Level Manual	

Version Control

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Draft	2025-02-20	Joy Phiri	Initial draft

Approval and Sign Off

<i>Guideline Information</i>	<i>Role</i>	<i>Approver Name</i>	<i>Signature</i>	<i>Date</i>
Review 2025	Senior Analyst: Regional Settlement Services	Matodzi Mavhunga		
	Senior Manager: Regional Settlement Services	Magedi-Titus Thokwane		

Weekday	Times (Central African Time)
Monday	07H00 to 17H00
Tuesday	07H00 to 17H00
Wednesday	07H00 to 17H00
Thursday	07H00 to 17H00
Friday	07H00 to 17H00
South African Public Holidays	None
Saturday	None
Sunday	None

These are the SADC-RTGS Business Operations operational hours and not the times for the availability of SADC-RTGS SYSTEM. SADC-RTGS system is available 24 hours a day, 7 days a week.

The SADC-RTGS Business Operations can be contacted by telephone at +27 12 313 4622 / +27 (012) 313 4622 and by e-mail on SADC-RTGS-CSC@resbank.co.za

Service Windows

Below is the SADC-RTGS settlement schedule for Mondays – Fridays

SADC-RTGS Settlement schedule

Window 1	Window 2	Window 3	Fin Win	Position Window	Night Window	Start of new SCD
00:05 - 07:00	07:00- 12:00	12:00 - 16:25	16:25 - 16:30	16:30 - 16:55	16:55 - 00:00	00:00 - 00:05
<ul style="list-style-type: none"> •Funding •Normal settlement •IATI – SA – CPL •Return of Funds 	<ul style="list-style-type: none"> •Funding •Normal settlement •IATI – SA – CPL •Return of Funds 	<ul style="list-style-type: none"> •Funding •Normal settlement •IATI – SA – CPL •Return of Funds 	FIN WIN	<ul style="list-style-type: none"> •Return of Funds 	<ul style="list-style-type: none"> •No Settlement activity •Enquiries and Statements 	<ul style="list-style-type: none"> •GL update •Settlement cycle day roll over •SADC-RTGS charges and applicable interest calculated and posted to participant accounts